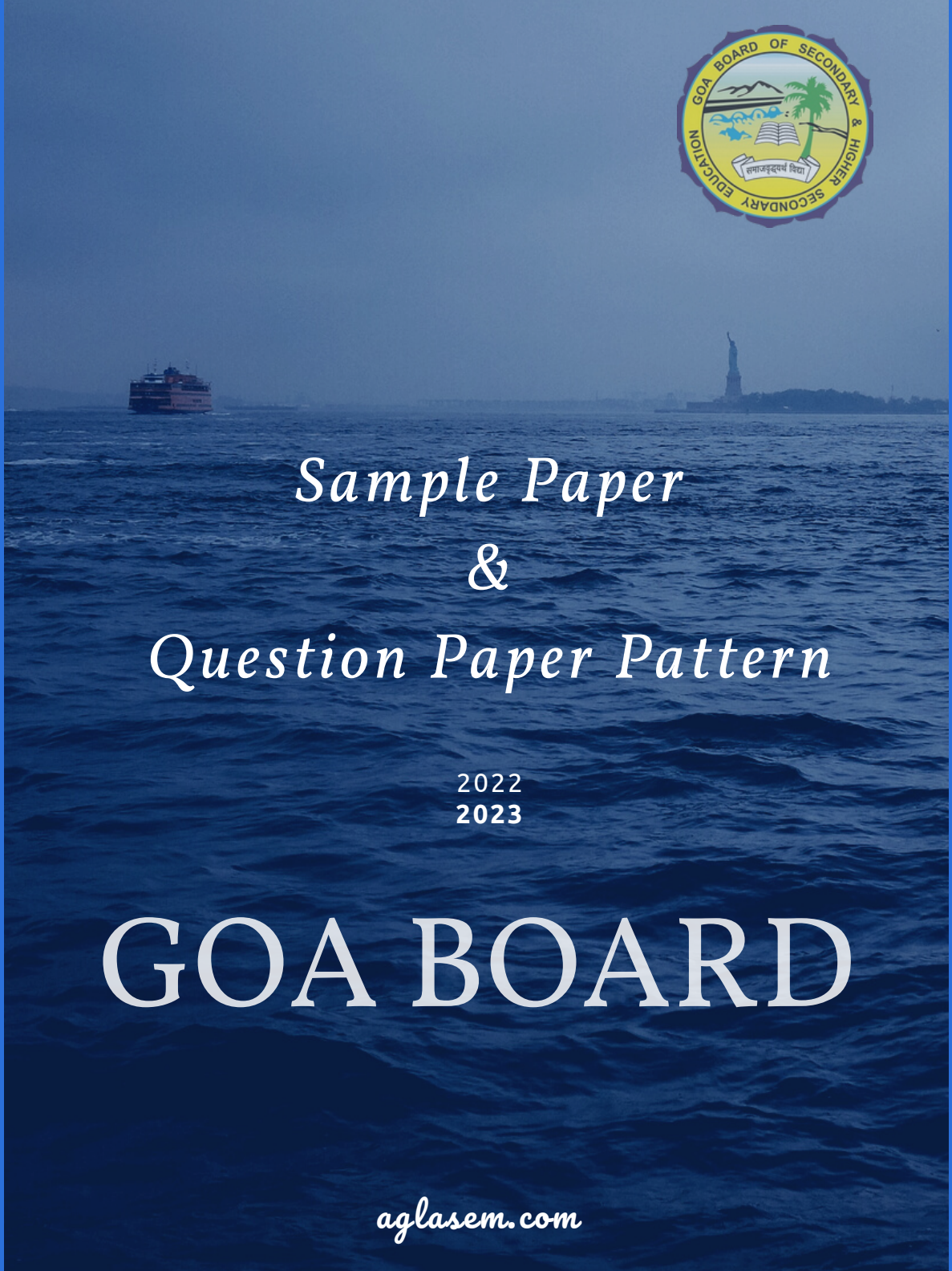


Sample Paper
&
Question Paper Pattern

2022
2023

GOA BOARD

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EVALUATION SCHEME FOR ACADEMIC YEAR 2022-2023

XII VOCATIONAL: TOURISM AND TRAVEL TECHNIQUES

EVALUATION SCHEME FOR THEORY

INTERNAL ASSESSMENT

1. 2 PERIODIC TESTS IN THE FIRST TERM OF 20 MARKS EACH
2. 1 PERIODIC INNOVATIVE TEST IN THE SECOND TERM OF 20 MARKS
3. TOTAL 3 PERIODIC TEST 20+20+20=60marks/6=10 marks- Internal Weightage

EXTERNAL ASSESSMENT

1. FIRST TERM BOARD EXAM= 20 marks (MCQ's)
2. SECOND TERM BOARD EXAM= 20 marks (subjective paper)

TOTAL= INTERNAL=10 + EXTERNAL= 20+20= 50 marks

PRACTICALS-100 marks REMAINS UNCHANGED

TOTAL= THEORY 50 MARKS AND PRACTICALS 100 MARKS =150 MARKS

TERM -WISE DISTRIBUTION OF PORTION FOR STD XII (BOARD EXAM)

SUBJECT : **TRAVEL FORMALITIES (THEORY**)

FIRST TERM: 50% Portion

CHAPTER I: TRAVEL FORMALITIES AND TRAVEL DOCUMENTS -08 marks

- PASSPORT
- VISA
- HEALTH CERTIFICATE
- CURRENCY AND TAXES
- TRAVEL INSURANCE

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CHAPTER II: AIRCRAFT OPERATIONS AND INFLIGHT SERVICES – 12 marks

- BRIEF HISTORY
- ART OF FLYING
- HAZARDS OF FLYING
- CREW
- AIRCRAFT PARTS
- INFLIGHT SERVICES AND CABIN COMPARTMENTS

SECOND TERM: 50% Portion

CHAPTER III: AIRPORT FACILITIES AND SPECIAL PASSENGERS -12 Marks

- THE AIRCRAFT TURN AROUND
- CHECK-IN FORMALITIES
- LANDLINE FACILITIES FOR DEPARTING PASSENGERS
- IMMIGRATION, CUSTOMS CONTROL
- AIRSIDE AND TRANSIT AREAS
- GATE AREA
- SECURITY CHECKS
- ARRIVAL FACILITIES
- FAMILY AND GROUP TRAVEL
- SPECIAL PASSENGERS
- PASSENGERS WITH MEDICAL PROBLEMS
- LIVE ANIMALS

CHAPTER IV: BAGGAGE HANDLING -08 Marks

- DEFINITION, TYPES OF BAGGAGE
- FREE BAGGAGE ALLOWANCE
- EXCESS BAGGAGE
- DANGEROUS GOODS
- BAGGAGE AS CARGO AND EXCESS VALUE CHARGE

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TRAVEL FORMALITIES (PRACTICALS)

FIRST TERM (50 marks)

Project on Check-in procedures for any one domestic airline.	(10 marks)
Viva	(5 marks)
Survey & presentation on 05 companies handling travel insurance.	(5 marks)
Filling of the passport form	(10 marks)
Project on passport	(10 marks)
Attendance/Grooming/Journal	(10 marks)

SECOND TERM (50 marks)

Travel information manual (TIM)	(15 marks)
Project on International airline	(10 marks)
Viva	(5 marks)
Study on security measures pertaining to dangerous goods and air travel	(10marks)
Attendance/Grooming/Journal	(10marks)

DESIGN OF QUESTION PAPER
FIRST TERM BOARD EXAM (MCQ)

Class: XII Subject: TRAVEL FORMALITIES
Duration :1 HOUR Max. marks:20

The weightage or distribution of marks over different dimensions of the question paper shall be as follows:

1. Weightage to learning Outcomes:

Sr.No.	Learning Outcomes	Marks	Percentage of Marks
1	Knowledge	10	50%
2	Understanding	06	30%
3	Application	04	20%
	Total	20	100%

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2. Weightage to Content/ Units:

Sr. No	UNITS	MARKS
1	CHAPTER 1: TRAVEL FORMALITIES AND DOCUMENTS	08 MARKS
2	CHAPTER 2: AIRCRAFT OPERATIONS	12 MARKS
	TOTAL	20 MARKS

3. Weightage to form of questions:

Sr. No	Form Of Questions	Marks for each question	Number of questions	Total marks
1.	MCQ	01	20	20

4. The expected time for the questions:

Sr. No	Approx. time for each question in mins.	Approx. time for each question in mins	Number of questions	Approx. time for each form of question in mins.
1.	Multiple choice questions	03	20	03
		TOTAL	20	60

5. Scheme of option:

There is no internal choice to any of the questions

6. Weightage to difficulty level of questions:

Sr. No	Estimated level of difficulty of questions	Marks	Percentage
1.	Easy	10	50%
2.	Average	06	30%
3.	Difficult	04	20%

7. Total number of questions: 20 MCQ's based on knowledge, understanding and application.

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MODEL QUESTION PAPER FOR FIRST TERM BOARD EXAM (MCQ)

TRAVEL FORMALITIES

DURATION: 1 HOUR MAX. MARKS 20

INSTRUCTIONS

All questions are compulsory

The question paper has 20 MCQ questions

Figures to the right indicate marks allotted to each question

1. Which is the year the first international commercial flight was introduced between London and Paris? (1)

A. 1952
B. 1919
C. 1969
D. 1976

2. Which of these is not correct in relation to the take-off of an aircraft? (1)

A. Shape and size of the wing
B. Thrust per engine
C. Time of departure
D. Aircraft crew

3. Air Hawaii is a super-sonic jet, what will be the altitude it has to fly? (1)

A. 45,000 – 75,000 feet
B. 30,000 – 45,000 feet
C. 18,000 – 30,000 feet
D. None of the above

4. One of the following weather conditions does not interfere with the aircraft operations? (1)

A. Fog
B. Hot summer
C. Heavy storms
D. Freezing temperatures

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5. Which of the following services are provided by the audio video equipment in an aircraft? (1)

A. Safety instructions
B. World news
C. Both the above
D. Neither A or B

6. Smoking is not permitted on a cruising aircraft in certain condition/s (1)

A. Seated in a non-smoking section
B. Standing in the aisle
C. In the toilet
D. All of the above

7. Air Indiana provides special meals to passengers on request. Choose the incorrect reason among the following : (1)

A. To celebrate a passenger's birthday
B. Not to provoke food allergies
C. Respect religious guidelines
D. To consider medical diet

8. The business class of a flight is also known as (1)

A. Intermediate class
B. Club class
C. Both the above
D. None of the above

9. Which of the following sections is a working place for flight attendants in a flight? (1)

A. Galley
B. Pantry
C. Gate area
D. None of the above

10. Identify the part of the aircraft that controls the elevation of the aircraft (1)

A. Elevator
B. Aileron
C. Winglets
D. Rudder

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11. Why are some parts of the wings and tail surfaces of the aircraft heated during cold weather conditions before takeoff. (1)

A. To generate electricity
B. To heat up the cabin
C. To prevent the formation of ice
D. All of the above

12. The boat gets its direction to sail in water, likewise the aircraft also gets its direction to fly. Choose the gadget from below which assists in this function. (1)

A. Flap
B. Elevator
C. Rudder
D. Wings

13. When a person wants to go on an international travel, which of the following documents are mandatory for travel? (1)

A. Passport
B. Visa
C. Both the above
D. Travel information manual

14. Mr. George had to cut short his planned air travel and return home because of a family emergency. Which of the following reasons will help him claim travel insurance? (1)

A. Curtailment
B. Interruption
C. None of the above
D. Postponement

15. In an emergency which of the documents can be used for an emergency travel (1)

A. Seamen discharge book
B. Refuge travel document
C. Travel certificate
D. All of the above

16. Customs duty on imported goods serves the following purpose/s (1)

A. To derive revenue for the government
B. To protect the local manufacturers
C. Both A and B

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D. None of the above

17. Passport is needed by an Indian citizen to travel within India. (1)

A. Yes
B. No
C. Sometimes
D. Always

18. A widely used mode of payment by a traveller for his purchases/shopping. (1)

A. Travelers cheque
B. Telegraphic transfer
C. Credit card
D. None of the above

19. Health certificate for international travel is issued by (1)

A. Local medical doctor
B. Government doctor
C. WHO approved doctor
D. Private doctor

20. A Visa issued to a person who wishes to make a short stay in a foreign country . (1)

A. Transit Visa
B. Visitors Visa
C. Multi entry Visa
D. Work Visa

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DESIGN OF QUESTION PAPER
SECOND TERM BOARD EXAM

Class: XII | Subject: TRAVEL FORMALITIES
Duration :1 hour | Max. marks:20

The weightage or distribution of marks over different dimensions of the question paper shall be as follows:

1. Weightage to learning Outcomes:

Sr.No.	Learning Outcomes	Marks	Percentage of Marks
1	Knowledge	08	40%
2	Understanding	08	40%
3	Application	04	20%
	Total	20	100%

2. Weightage to Content/ Units:

Sr. No	UNITS	MARKS
1	CHAPTER 3: AIRPORT FACILITIES AND SPECIAL PASSENGERS	12
2	CHAPTER 4: BAGGAGE HANDLING	08
	TOTAL	

3. Weightage to form of questions:

Sr. No	Form Of Questions	Marks for each question	Number of questions	Total marks
1.	Short answer type (SA-II)	03	02 (1 internal choice)	06
2.	Short answer type (SA-I)	02	05	10
3.	Very short answer type (VSA)	01	04	04
		Total	11	20

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4. The expected time for the questions:

Sr. No	Approx. time for each question in mins.	Approx. time for each question in mins.	Number of questions	Approx. time for each form of question in mins.
1	Short answer type (SA-II)	15	02	15
2.	Short answer type (SA-I)	30	05	30
3.	Very short answer type (VSA)	10	04	10
		TOTAL	11	60

5. Scheme of option:

There is an internal choice only to question number Q11

6. Weightage to difficulty level of questions:

Sr.No	Estimated level of difficulty of questions	Marks	Percentage
1.	Easy	10	50%
2.	Average	06	30%
3.	Difficult	04	20%

7. Total number of questions on knowledge, understanding and application:

Question No 1-4 consists of 4 VSA questions of 01 mark each (2Q's- word or phrase, 2Q's answer in a sentence)

Question No. 5-9 consists 05 SA-I questions of 02 marks each (answer in 30 to 40 words)

Question No 10-11 contains 03 SA-II questions of 03 marks each (answer in 50 to 60 words)

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MODEL QUESTION PAPER FOR SECOND TERM

TRAVEL FORMALITIES

DURATION: 1 HOUR.

TOTAL NO. OF QUSTIONS -II MAX. MARKS: 20

Instructions:

All questions are compulsory.

The question paper has 3 sections (A, B, C).

Write the number of each question clearly.

Section A: Question number 1 and 2: Answer in a word or phrase.

: Question number 3 and 4: Answer in a sentence.

Section B: Question number 5 to 9: Answer in about 30 to 40 words.

Section C: Question number 10 and 11 answer in about 50-60 words with internal choice.

Section A

Answer in a word or phrase:

1. State one reason for delays in delivery of baggage at the baggage claim area of an airport. (1)
2. Name the type of complaint a passenger has to lodge incase his baggage is damaged or misplaced. (1)

Answer in a sentence

3. What is turnround arrangement of an aircraft? (1)
4. State the meaning of minimum connecting time. (1)

Section B

Answer the following in about 30 – 40 words

5. Asif opted for excess value charge when shipping his baggage as cargo. What are the reasons? (2)
6. Explain any two drawbacks of sending excess baggage as cargo. (2)
7. Indicate any two measures taken up by the airlines and governments all over the world to combat terrorism. (2)
8. Ashok was asked to produce a medical certificate by the airline to transport his mother. State two reasons. (2)
9. Why is a ticket and reservation check done before checking in a passenger for a flight?(2)

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Section C

10. What are the two systems used by the airlines to assess the free baggage allowance of a passenger? (3)

11. Explain the procedure to transport live animals on a flight. (3)

OR

Briefly explain the procedure to arrange for the travel of an unaccompanied minor.

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